HOSPICE OF HILLSDALE COUNTY

CIVIL RIGHTS/NON-DISCRIMINATION

Hospice of Hillsdale County complies with applicable Federal Civil Rights Law and does not discriminate on the basis of race, color, national origin, age, disability or sex. Hospice of Hillsdale County does not exclude people or treat them differently because of race, color, national origin, age, disability or sex.

Hospice of Hillsdale County provides:

- 1. Free aids and services to people with disabilities to communicate effectively with us such as:
 - a) Qualified sign language interpreters.
 - b) Written information in other formats (large print, audio, accessible electronic formats and other formats).
- 2. Free language service to people whose primary language is not English, such as:
 - a) Qualified interpreters.
 - b) Information written in other languages.

If you need these services, contact Shoshanna Finegan, Executive Director

If you believe that Hospice of Hillsdale County has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability or sex, you can file a grievance with Shoshanna Finegan, 124 S. Howell Street, Hillsdale, MI 49242, or call 517-437-5252, fax 517-437-5253, e-mail hospiceofhillsdalecounty@gmail.com. You can file a grievance in person or by mail. If you need help filing a grievance, Shoshanna Finegan is available to help you.

You can file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf, or by mail or phone at:

U.S. Department of Health and Human Services 200 Independence Avenue, SW Room 509 F, HHH Building Washington, D.C. 20201 1-800-368-1019, 800-537-7697 (TDD) Complaints forms are available at

http://www.hhs.gov/oce/office/file/index.html

HOHC Internal Form Reviewed 5/23/2023